

Patients may find the answers to their problem or been signposted to other local services for minor conditions when completing the GP devised questionnaire.

Get advice about specific conditions like **back pain, coughs, mental health concerns** and more
I want help for my condition

Get advice about general symptoms like **tiredness, bleeding, pain** or **weakness**
I want general advice

Request **sick notes** and other types of administrative help
I want administrative help

Search by condition, symptom or topic
For example: back pain SEARCH

They can also use e-consult to submit administrative requests such as GP letters, test results and sick notes.

When selecting option 3 here

What administrative issue can we help you with?

- Discuss recent tests
- Sick note (fit note)
- GP letter
- Medical Report
- Medical Examination
- Other

The patient is then prompted to choose an administrative issue from the list or test results. This may be an alternative option to offer patients when you are running through tasks.

Which test result(s) would you like to discuss?

- Blood test
- Urine test
- Stool (poo) test
- Swab result
- X-ray or ultrasound scan
- CT or MRI scan
- ECG (heart tracing)