



General Data Protection Regulation (GDPR) effective from 25 May

The introduction of GDPR in May 2018 means that we must ask your permission to send you SMS messages and emails. These messages will include appointment confirmations, reminders along with Health Campaigns and important practice information.

We are sending out text and email communications asking patients to respond, you can submit your reply to the practice by responding to the text message as directed or by email.

You may respond to the text using the number specified and the following response:

START or **OPTIN** to confirm your consent to receive communications by the SMS/EMAIL method

STOP or **OPTOUT** to confirm that you no longer wish to receive communications by SMS/EMAIL method.

Please note that by opting **out** you will **NOT** receive appointment confirmations and reminders.

By email H81097.sms@nhs.net
riverwey.enquiries@nhs.net

Please let us know if we may contact you;	YES	NO
By text for appointments, reminders, health campaigns, and important surgery information		
By email for appointments, reminders, health campaigns, and important surgery information		
Email Address	Mobile Telephone Number	
Name	Date of Birth	
Signed	Date	

Annette Clayson
Data Protection Officer